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a PO Box 247 Avoca Beach 2251 NSW

TAX INVOICE No.

Stock Updated:

Date Received:

Processed By:

Name:

Address:

Postcode:

State:

Country:

Telephone:

Email:

I would like to: (tick) Return  Exchange\* 

Description

Size/Colour

Price Paid

## returns & exchange

All **returned** item/s must be received within 14 days of invoice date (28 days for international orders). All item/s must be in the original packaging and condition, with tags attached.

To **exchange** item/s write your exchange preferences on this form and check stock availability before sending this form, along with all unsuitable item/s.

**\*Important Note:** Exchanges will incur a flat shipping fee of \$9.50 to dispatch your new order.

## customer service

- Our customer service center will endeavour to process all refunds the same day your parcel is received.
- Throughout peak times, refunds may be processed the next business day.
- Please send item/s back by a secure and traceable method to ensure a safe delivery.
- We will notify you, via email, once your refund has been processed.
- Please allow 5 days for your bank balance to be updated.

## refund details

**Note:** refunds can only be credited in the original form paid - options are below...

<b>Credit Card</b>	visa / mastercard
Name on card:	
Card Number:	
Expiry:	
Signature:	

<b>Bank Account</b>	
Account Name:	
Bank:	
BSB:	
Account No:	

**Please send returns to: Sweet Lilly Maternity PO Box 247 Avoca Beach 2251 NSW**